



CUSTOMER SUCCESS STORY

Jan Dils Simplifies Salesforce Document Delivery with Titan



About Jan Dils

Founded in 1994, Jan Dils is the largest female-founded law firm in the United States. Operating out of West Virginia and Ohio, the firm has made a name for itself standing up for individuals impacted by personal injury and disability. This takes the form of holding insurance companies to account, sticking up for the rights of veterans, and ensuring Social Security is paid out.



Industry
Legal

Customer since
2022

Products
Titan Docs

Features
Document Automation



Jan Dils' Challenge

One of the core values of Jan Dils, Attorneys at Law, is Client-Centered Focus. And because paperwork is one of the more confusing and stressful parts of pursuing legal claims, the firm was searching for a document management tool that seamlessly integrates into Salesforce to make legal documents easier to complete. In the past, third-party Salesforce document generation tools had come with way too much downtime and a lack of adequate support.

Dynamic Salesforce Document Generation for Jan Dils

When Jan Dils found Titan, they finally got the document delivery they needed. Using Titan's robust and flexible product, Jan Dils can pre-fill information on behalf of clients to make the legal process less stressful. Manually formatting and filling these documents took precious time – now, the staff uses that time to further serve clients. Given that Jan Dils works with many official government papers, which cannot be edited for size and formatting, such as Veteran Affairs documents, Titan has often had to provide creative solutions



Winning Results for Jan Dils and Clients



Custom Use Cases

Can be solved in a heartbeat, especially given Titan's ability to receive feedback and implement tailored solutions for Jan Dils.



Simplified Document Delivery

Titan has helped Jan Dils streamline and automate complex government documents.



Fast Updates

Jan Dils now has the power to update documents quickly and efficiently. Titan is equally useful for creating new templates and updating existing docs.



Reliable Support

Jan Dils has found a reliable documentation partner, who can ensure zero downtime for this trailblazing law firm.



Razor-Accurate data

All data in Jan Dils docs comes from Salesforce in real-time for the best possible data integrity. No code or complex development is required!